

TechwearUSA Pricing, Terms and Conditions

Thank you for your interest in our shirts. Please read our Terms and Conditions of Business carefully, your agreement to them by return reply email is required before your project can begin. Our normal production timeframe (the time from when your approved mockup is sent in for production) is typically 6 weeks. If you have questions, please ask before your order commences.

IMPORTANT Changes for 2011: We have simplified and streamlined our Shirt Design Service (SDS), Confusing “Ready-Made” and “Just For U Designs” distinctions have been eliminated, the new system simply covers the art work required to produce your shirt order (mockup development and print file work-up). This fee is \$25/hour billed in 15 minute increments.

Here is the new program:

1. You may order just one shirt once again, but the “art time clock” starts ticking right away.
2. If you order three virtually identical shirts (same EVERYTHING: size, color, name, etc...), we give you a free hour of art time.

Most orders of established designs should not exceed one hour. Simply putting a name onto a shirt incurs no fee. On the other hand, if many changes are made through indecision or additions or you are developing something entirely new, the clock is still ticking.

Shirt Models:

Premier Polo

The Premier Polo was our original shirt. It features a 7” zipper and breathable side panels. It may be ordered with buttons and/or a band collar at no extra charge. Price \$90 each.

Long Sleeve Jersey

The Long Sleeve Jersey is a new shirt model. It features a 7” zipper and a tall band collar. It may be ordered in thermal or lightweight fabric at no extra charge. Price: \$110 each.

Tech-V

The TechV is also a new shirt model. It features a “V” neck with a fold-over collar (black knit or self fabric collar). No side panels (as on the Premier Polo).

Price: \$70 each.

V-Neck

Same as the TechV, but a V-Neck only, no fold-over collar (black knit or self fabric collar).

Price\$65 each

Crew Neck

Same again, but with a popular rounded crewneck (black knit collar only).

\$60 each.

Quantity Discounts:

Deduct \$5 per dozen to 49+ (so, 12-23, 24-35, 36-47, 48+)

Teams, Clubs, Groups or Organizations Ordering from One Shirt Design: For the sake of brevity we will refer to all of the above as “groups”. TechwearUSA works with a large number of “groups” who share a single shirt design. Sometimes the internal management of these groups does not permit any departure from their design other than individual names, others permit some alterations. In either event, here is a re-cap of the parameters: The SDS fee structure described earlier applies, so once the design is in place, **name changes are free**, but logo changes (if permitted by the “group”) are billed at \$25/hour billed in 15 increments. The quantity discount shall be determined by the initial order, after that all members shall enjoy that fixed price.

Expedited Service: This new service is provided by request with very limited availability. If approved, shirts will be shipped within TEN BUSINESS DAYS. The fee for this service is an additional \$25 per shirt. There is a three shirt minimum. Also, assume that your shirts will need to ship overnight.

Logo Creation is a service which we provide for \$30/hour. The deposit for logo creation is on a case-by-case basis and is in addition to the shirt deposit. You will be given an estimate of the time it might take before hand with the understanding that indecision, changes, or multiple choices will add to the final time. Once the logo is finalized, you will be charged the balance for it.

PAYMENT TERMS

You are hereby authorizing us to charge your credit card on two occasions, first to make the deposit, and second, the balance plus shipping when your order is ready to ship. The deposit is \$25, plus logo conversion to vector if required (typically \$25 each). Any other arrangement must be approved in advance. **Important:** For better security, either submit the card information via email as an attachment, or if you put your info directly in the email, split it into more than one email and spell out several of the digits. For example – 4three67 eight 2 5four x (for expiration) 7 of1 1 – two3four (security code).

GROUPS and PAYMENT

Group Orders to be Paid by One Member

In circumstances where a group's entire order will be placed by, paid for, and shipped to one person, the deposit is \$25 and everything will be the same as above.

Orders to be Paid by Individual Members

On orders where each team member contacts us for his team shirt, each member will be charged the \$25 deposit. Their shirt(s) will be shipped directly to them and they will pay the shipping rate and balance once shipped.

Match Shirts:

If you are designing shirts for match staff or match competitors, you may choose from the following styles:

Tech-V: Price \$40 each

V-Neck and Crew Neck: Price \$37 each

- All of the above come with our black knit collars only.
- Competitor shirts will all be the same. Match staff can specific "match staff", or similar wording.
- Match management may have names and titles on their individual shirts.

Matches may, of course buy Premier Polos, but only normal quantity pricing (above) is available.

CORPORATE, GOVERNMENT, or LAW ENFORCEMENT ORDERS

Payment terms are arranged on a case-by-case basis. You will also receive a quote of the order once all information is received and before work commences.

IMPORTANT NOTE: At our discretion, the deposit requirement may be waived for corporate, government, and law enforcement orders, but credit card information is still required of the person placing the order. If payment by the company or department is not received within 2 weeks of the order being shipped, the responsibility falls to the person placing the order whereby his/her credit card will then be charged for the order.

Payment via Corporate/Department Credit Card

If you will be paying for your order through a company/department credit card, any logo conversions that are necessary are to be paid before the conversion takes place. The balance of the order will be charged when the order ships.

Payment via Purchase Order

Your purchase order must indicate "payment upon shipping". Changes that require additional time and affect the quote balance will need to be paid once the order ships. In this case, you will be notified when the work order goes to production and informed of the additional cost so that adjustments in your purchase order can be made prior to the order shipping.

Payment via Corporate/Department Check

Corporate/department check payments must be cut the day your order ships so that it is received within a week of shipment.

Best regards,

TechWearUSA